Subject: Re: Tree Trimming Trash Can MISSED COLLECTION

From: "Renee (Cecelia) Shackelford" <renee.shackelford@lacity.org>

Date: 3/26/20, 3:02 PM

**To:** Billie Green <billie.j.green@lacity.org>, Vincent Burditt

<vincent.burditt@lacity.org>

CC: Cairo Rodriguez <cairo.rodriguez@lacity.org>

Hi Billie,

Actually, it should all be directed to me and not sent directly to the yard. Vince should also be copied on it

That way I can coordinate the tree trimming with Streets Services or your office could also assist. Thanks

## Much Appreciated,

## Renée

## C. Renée Shackelford

PWB Building--SRSSD-Community Services Group (CSG) City Council Liaison for Council Districts 8, 9, 10, & 11 1149 S. Broadway, 5th Floor (Mail Stop 521) 213.485.3023 T / 213.485.2961 F / 213.590.8561 C Renee.Shackelford@lacity.org

"Service doesn't have to be big and grandiose to be meaningful and make a difference."

## Cheryl A. Esplin

R		

www.lacitysan.org www.facebook.com/lacitysan www.twitter.com/lacitysan

On Thu, Mar 26, 2020 at 1:46 PM Billie Green < billie.j.green@lacity.org > wrote:

Hi Cairo

This went to the supervisor of the green cans south LA. I took care of this gentleman before. This is not for Rene.

Billie

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www.facebook.com/herbwessonjr www.twitter.com/herbjwesson www.instagram.com/herbjwesson



On Thu, Mar 26, 2020 at 12:58 PM Cairo Rodriguez <cairo.rodriguez@lacity.org> wrote:

Hi Rene,

I hope this email finds you well. A CD10 constituent is frustrated that his green can has not been pickup for 6 weeks. Could you please assist with the green can pick up at 2220 6th Ave #1?

Stay well, Cairo

----- Forwarded message ------

From: Carlos Salazar <csalazar30@yahoo.com>

Date: Thu, Mar 26, 2020 at 10:00 AM

Subject: Re: Tree Trimming Trash Can MISSED COLLECTION

To: Councilmember Wesson < councilmember.wesson@lacity.org> CC: Cairo Rodriguez < cairo.rodriguez@lacity.org >, Jamie Hwang

<jamie.hwang@lacity.org>, Billie Green <billie.j.green@lacity.org>, Albert Lord <albert.lord@lacity.org>, Kimani Black <kimani.black@lacity.org>, Vincent

Burditt < vincent.burditt@lacity.org >, Elizabeth Carlin

<elizabeth.carlin@lacity.org>

2220 6th Ave. #1 Los Angeles CA 90018 213-245-9242



On Thursday, March 26, 2020, 12:26 AM, Councilmember Wesson <councilmember.wesson@lacity.org> wrote:

Hello Mr. Salazar,

We're sorry you're continuing to experience this problem with

2 of 3 7/15/20, 6:57 PM your trash pick up. Please provide your address and the appropriate deputy will follow up with you.

Thank you and be well.

On Wed, Mar 25, 2020 at 3:53 PM Carlos Salazar <csalazar30@yahoo.com> wrote:

Last week I reached out to Councilman Wesson to help me reach out to someone in sanitation, so they can send someone to pick up my green container filled with tree trimming. Last week, someone from your office helped me after SIX weeks of non collections and two calls to the 311 number. Once again, it happened again. This Monday, it occurred again. My green container is still on the street where I placed it along with blue and black container. Everything was picked up EXCEPT the green container. If you could be so kind to assist me in this situation because it is exhausting my patience. I am trying to avoid a radical approach to solve a situation where I am paying for a service that I am NOT receiving.

THANK you fir your time and attention to this matter.

Sincerely,

Carlos Salazar <a href="mailto:csalazar30@yahoo.com">csalazar30@yahoo.com</a> 213-245-9242

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Office of Council President Wesson

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For updates regarding COVID-19 and Council District 10, please visit herbwesson.com.

For accurate and timely updates regarding COVID-19, please visit CDC.gov, PublicHealth.LACounty.gov, and LAMayor.org/Coronavirus.

Don't forget to sign up for NotifyLA, L.A.'s mass notification system.

Click <u>here</u> to learn more about the Safer At Home order.

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